



FOR SAGE 200

Warranties → SUBSCRIPTION

Ideal for businesses selling goods that have warranty, servicing and repair contracts, the Eureka Addons Warranties Subscription combines repairs and contract management in Sage 200 with merchandise control, rapid order processing, enhanced fixed asset capabilities and courier integrations.

Designed to expand the capabilities and functionalities of Sage software, Eureka Addons allow you to streamline your business processes.

Bundled up into handy monthly subscriptions to suit different business needs, Eureka Addons are proven to deliver significant time & cost savings, whilst improving internal procedures and customer service, freeing up resources to reinvest in achieving business goals.

Eureka Addons included in the Warranties Subscription:



Warranties, Service and Repairs (WSR)

Simplify the process of managing repairs and servicing of goods under warranty by streamlining the management of multiple warranty contracts and providing control and visibility of your warranty, service and repair data with your Sage 200 system.



Plus Pack

Over 80 individual Addons which enhance Sage 200, developed over time based on requests from our customers. The Plus Pack streamlines processes and delivers enhanced functionality not available in Sage 200 'out of the box'.



Purchase Order Plus

Purchase Order Plus ensures that all the information required by your Sage 200 users to create, amend and process purchase orders is available from an enhanced order entry screen.



Sales Order Plus

Ideal for telesales, trade counters and other sales environments – increase sales, speed up order entry and access all necessary customer and product information from one screen.



Fixed Assets

Simplify the asset management process and banish complex spreadsheets with Fixed Assets for Sage 200, a powerful tool for maintaining and controlling the complete lifecycle of your assets.



Courier Link

Create shipping labels, generate and store tracking numbers and arrange courier collections, all within Sage 200. Connect to couriers including Royal Mail, DPD, FedEx, NetDespatch, Tuffnells, Asendia, APC and more.

Find the Eureka Addons subscription that's right for your business:



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Visit our website for more information, contact us directly or ask your Sage Business Partner to get in touch with us on your behalf.



WARRANTIES SERVICE AND REPAIRS (WSR) for Sage 200

- WSR SIMPLIFIES the process of managing repairs and servicing of goods under warranty
- STREAMLINES management of multiple warranty contracts for customers
- MANAGES assets with or without serial numbers allowing for change of ownership and/or location
- INTEGRATED within Sage 200, WSR data is available throughout the Sage 200 business process

You can download this Addon as part of the



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CONFIGURE FOR YOUR BUSINESS

As there is no typical way businesses record repairs and warranties, the module has been designed to be configurable for your company's specific terminology and requirements.

FULL REPAIR HISTORY TRACKING

A log of the assets' repair history over time is created and multiple repairs can be logged and tracked for a single item. Information such as repair category and priority can be added to the repair.

CREATE ESTIMATES

Estimates can be created for repairs outlining cost of parts, labour and free text items. These estimates can then be printed or emailed to the customer.

ASSIGN REPAIRS TO PERSON OR A SUBCONTRACTOR

Repairs can be assigned to a specific person or a subcontractor held on the purchase ledger.

CUSTOMER SPECIFIC PRICING

Integrates with Sage Price Book to allow different price bands to be used for different customers.

CREATES SALES ORDERS AND INVOICES

A sales order and subsequently an invoice can be created for any work carried out, including parts and labour.

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CHANGE OWNERSHIP OF ASSETS

If an asset moves to a different customer, ownership of this asset can be changed. This is particularly useful if you sell to retail establishments and need to track which of their customers have purchased your products.



TRACK SERIAL NUMBERED ITEMS

Serial numbered items can be tagged as assets against a contract. This means that they can be tracked by serial number.



MULTIPLE CONTRACTS PER CUSTOMER

Each customer can have multiple contracts set up against them for different products, or a single contract with multiple assets.



REPORTS

As well as amendable standard reports being available, users can also create their own reports using Sage Report Designer.



AUTOMATICALLY GENERATE RENEWAL NOTICES AND INVOICES

Renewal letters for contracts can be automatically generated, with the date of expiry and the cost to renew shown. Invoices can then be automatically generated with dates of the contract added.



CREATE A WARRANTY WITH SALE

An item can be set up with a warranty at the point of dispatch.



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“With Eureka Solutions’ Warranties, Service & Repairs module we are able to have our repairs system fully integrated within our ERP software, creating a solution that includes our contract management, asset tracking and repairs - all in one place.

Eureka Solutions customised the module to completely fit with our business, providing one easy-to-use system, streamlining our processes, centralising our data and eliminating duplication of data entry.”

CHARLIE COWPE
Systems Manager

“WSR has not only transformed our repairs and servicing process it has allowed us to transform our customer service and add value to our sales and marketing function.”

“Before WSR we had disparate systems that required the transfer of information – this meant inaccurate and out of date information – WSR resolved this.”

“WSR gives us accurate information on service calls, when they are due and where they are, allowing us to both coordinate and upsell our services.”



PLUS PACK for Sage 200

Plus Pack for Sage 200 consists of over 80 individual Addons which enhance Sage 200 functionality and efficiency.

This pack has grown and evolved over time as a result of feedback from our customers and offers incredible value for money.

The Addons contained in the Plus Pack are honed to streamline existing processes and offer additional functionalities unavailable in Sage 200 as standard.

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SALES LEDGER HEAD OFFICE

Allows users to post invoices to a head office account while associating all of the transaction history to a branch. This is very beneficial when head office payments are allocated in one account.



MULTIPLE STOCK TRANSFER

Sage 200 only allows for one stock item to be transferred at a time. The multiple stock transfer addon saves a huge amount of time by allowing multiple items to be transferred at once. This is a must if you transfer stock between warehouses or locations.



SAVE AND INVOICE

From the create new order/amend order screens this Addon despatches and prints the invoice for all allocated items on the order. This allows for the invoice to be produced immediately, ideal for improving efficiency and customer experience.

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BACK TO BACK PURCHASE ORDERS

Adds a button to the create/amend sales order form to suggest creation of purchase orders for the stock items on the sales order. If stock replenishment is required when a sale is made from stock this is a simple way to start to generate the purchase orders.



SALES ORDER PROFIT WARNING

Allows users to set an expected margin and displays a warning when an individual stock item or product group order profit falls below this margin when entering a sales order.



AGGREGATE DISCOUNTS

Enables quantity break discounts to be set up and applied across multiple stock items within a product group, rather than an individual stock item and applies the appropriate discount.



SALES RECEIPT ALLOCATION TO MULTIPLE ACCOUNTS

Enables a single receipt to be allocated to multiple sales ledger accounts rather than calculating the allocation outside the system and processing multiple receipts through the sales ledger. This significantly reduces the time required for payment allocations.



STOCK CODE ALIASING

Allows multiple stock codes to be used for the same product anywhere within Sage 200, e.g. supplier codes, manufacturer codes and barcodes. Validation ensures that no stock code alias can refer to two different stock codes. Customer specific stock codes are also available.



RECEIVE GOODS TO MULTIPLE BINS

Standard Sage 200 functionality is limited in terms of splitting deliveries between bins; this Addon makes it simple and works from the goods received screen, saving time and simplifying the process for warehouse staff.



CUSTOMER DETAILS

Customer records can be automatically created, updated and amended ensuring nothing slips through the net.



WAREHOUSE SHORTFALL

Recommends stock items that need reordered based on warehouse levels. Can also take into account unallocated sales orders.



STOCK IMAGE UTILITY

Multiple image files can be linked to an individual stock record. These images can be various sizes which are renamed and related automatically, allowing them to be easily picked up by your website.



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“We have been using Sage 200 for a number of years and it is a great fit for our business, however we would not have been so successful if it wasn't for the support of Eureka Solutions and the functionality of their Plus Pack.

One of the key features for us is the ability to process a sales order through to despatch and invoice without leaving one screen. It saves a huge amount of time for my team.”

Sales Manager, Wholesale Food Company



PURCHASE ORDER PLUS for Sage 200

Purchase Order Plus ensures that all the information that is required by an end user is made easily available from the Addon's enhanced order entry screen. This makes it as quick and easy as possible to enter purchase orders.

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EASY TO USE

Purchase Order Plus for Sage 200 uses the standard Sage 200 order entry screen, meaning that no additional training is required. The standard functionality is not lost, merely enhanced for fast purchase order processing.



RECORD CHANGES WHILE KEYING AN ORDER

Utilities included in Purchase Order Plus allow the user to change stock prices and details of stock items without leaving the purchase order entry screen, saving the user from having to remember to make the changes after the order has been entered.



EASILY AMEND PURCHASE ORDERS

Quickly and easily amend purchase orders using the rapid order grid. No need to access the Edit Items screen in Sage 200 for each line.

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FAST CREATION OF NEW SUPPLIERS

Create a new supplier without needing to leave the purchase order entry screen.

RAPID ORDER ENTRY

Using the rapid order entry grid, purchase orders can be entered quicker than ever before.

SUPPLIER PRICE BANDS

Automatically calculate quantity break discounts for different suppliers.

FAST ENTRY TO OTHER SCREENS

Users are able to open multiple screens without having to minimise the purchase order entry screen e.g. view account enquiry, view item balances and more, all with one click.

ADD HISTORICAL ORDERS

Easily retrieve information about previously ordered items and add items from previous orders. Choose whether to buy items at a previous price and add multiple items to the purchase order at the click of a button.

FAST CREATION OF STOCK ITEMS

Standard Sage 200 requires the user to exit the purchase order entry screen when creating a new stock item. This Addon allows the user to create a new stock item from within the purchase order entry screen using our order utilities toolbar.

ONE CLICK PROCESSING

Purchase Order Plus allows not only rapid creation of purchase orders but also for the order to be received at the click of a button.

BACK TO BACK SALES ORDERS

Create sales orders from a purchase order with one click.

PURCHASE ORDER PROCESSING ITEM BALANCES

Provides an additional button on the purchase order entry screen that allows you to access stock item balances for the currently selected stock item.



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"The Eureka Solutions Purchase Order Plus module has provided us with far more control over the standard purchasing process.

We now have the information we require to quickly and accurately make buying decisions so that we have sufficient stock to fulfil our sales requirements."

Anne Bain | Orkney Aggregates Ltd



SALES ORDER PLUS for Sage 200

Sales Order Plus provides the tools to access information and process orders, quickly and accurately from within one form. It is easily configurable and highly successful in telesales and trade counter environments.

With features readily available from a single screen, the user does not need to navigate complex menu structures to find the information they require.

Organisations can benefit from the ability to process an order from entry through to invoice, printing at the click of a button. This allows users to focus on processing orders rapidly, while providing a great customer experience.

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EASY TO USE

Uses the standard Sage 200 order entry screen, meaning that no additional training is required. The standard functionality is not lost, merely enhanced.



RAPID ORDER ENTRY

Retrieve information about previously ordered items and add from historical purchases. Check previous order price and add multiple items to an order at the click of a button.



STOCK KITTING

Kits are collections of individual stock items which are sold together as one package; the SO Plus Stock Kitting feature allows users to easily add kit items by entering the kit item code on the sales order.

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SALES LEDGER MEMO

Users can enter customer specific pop-up memos against individual sales ledger accounts that will then be displayed when entering a sales order for those customers.

MAXIMISE CROSS-SELLING OPPORTUNITIES

Associate other products with a particular item, and alert the sales executive of these when that item is added to an order. This ensures a cross-selling opportunity is never missed and enables users to provide a positive customer experience.

FAST CREATION OF NEW CUSTOMERS

When taking an order from a new customer, standard Sage 200 requires a quote to be created or the customer to be entered from the sales ledger. SO Plus allows new customers to be created at the click of a button.

SIMPLE SALES ENQUIRIES

Our Sales Notepad allows users to price an order before a customer is created or their details have been selected. Products can then be added to an order with one click.

FAST ENTRY TO OTHER SCREENS

Users are able to open multiple screens without having to minimise the order entry screen e.g. view item balances, view item details, view account enquiry, view item purchase orders.

FIND CUSTOMER ACCOUNTS QUICKLY

Allows the user to search for customers by delivery address.

ONE CLICK DESPATCH/INVOICE

Process orders through to despatch and/or invoice at the click of a button - ideal for trade counter environments.

USE FROM WITHIN SAGE 200 OR SAGE 200 CRM

Sales Order Plus screen can be accessed from within Sage 200 or Sage 200 CRM using screen popping.

BARCODING

Allows users to set multiple barcodes against a stock item within Sage 200. With integrated barcode aliasing it turns your SOP screen into a true trade counter application. Any screen with a stock lookup can be used with a barcode.



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The add previous order and add historical item tools are great, especially for clients who order the same items but possibly different quantities.

To process their order we need to know how much they paid for the item on previous orders and how much they were charged for delivery.

SO Plus now saves us a great deal of time trawling through old orders to capture this information.

Sales Manager | Display System Manufacturer



FIXED ASSETS for Sage 200

Fixed Assets for Sage 200 is a powerful tool for maintaining and controlling the complete lifecycle of your assets.

Fully integrated with the Sage 200 suite, the module takes care of complicated depreciation calculations providing a quick and simple way of managing your assets.

Simplify the asset management process and banish complex spreadsheets with our Fixed Assets Addon.

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AUTOMATIC DEPRECIATION CALCULATIONS

Take care of complicated calculations and reduce manual errors with the automatic calculation of depreciation values.



POST DEPRECIATION VALUES

Once calculated, depreciation journals are automatically posted to the nominal ledger based on the depreciation method specified against each asset.



COMPLETE CONTROL OF YOUR ASSETS

Users no longer need to switch between applications, with Fixed Assets for Sage 200 all information is stored and maintained within Sage 200.

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AUTOMATIC ASSET CREATION

Integrated with Sage 200 purchase order processing, users are able to save valuable time as assets are created automatically.

PROJECT ACCOUNTING INTEGRATION

Allows depreciation costs to be automatically billed to a project with integrated project accounting.

COMPLETE TRACEABILITY ON ALL ASSETS

Import existing assets and historic transactions from Excel to ensure complete traceability on every asset within Sage 200.

GET COMPLETE VISIBILITY INTO YOUR ASSETS

View asset depreciation forecasts, record asset additions and disposals, save notes and documents against an asset all within the Sage 200 suite.

SELECTION OF DEPRECIATION METHODS

The Fixed Assets module includes a selection of depreciation methods such as no depreciation, reducing balance (monthly and annually) and straight line.

REPORT CUSTOMISATION

Report on all information from within the one system. Choose from a selection of standard reports, fixed asset reports, additions reports and disposal reports or create tailored reports specific to your own requirements.

CUSTOMISABLE FIXED ASSET CLASSIFICATION

Users can define categories and sub-categories for classifying fixed assets to tailor the module to suit their needs.

RECORD ASSET ADDITIONS AND DISPOSALS

Additions and disposals of fixed assets can be recorded through the module. Assets can also be revalued, deleted or archived as required.

IMPORT FIXED ASSETS AND TRANSACTIONS INTO SAGE 200

Assets, categories and both current and historical transactions can all be imported into the system to ensure complete traceability on every asset within Sage 200. Sample CSV files can be generated from within the module itself.



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"Before using the Fixed Assets module we were controlling all of our assets through spreadsheets.

Fixed Assets has allowed us to manage and control the full asset management process from start to finish within the Sage 200 system.

The module allows simple data entry and automatic depreciation calculations to be built into our period end routines. All of our reporting requirements are managed from the one system."



COURIER LINK for Sage 200

Courier Link simplifies the process of preparing your products for despatch and arranging collection.

Integrates fully with Sage 200 and couriers allowing you to despatch items from one system.

Automates the creation of shipping labels and courier tracking numbers.

Streamlines shipping & despatch processes, reducing manual data entry and increasing productivity.

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CONNECT DIRECTLY TO COURIERS

Integrate Sage 200 with couriers including: **Royal Mail, DPD, Tuffnells, Asendia, NetDespatch** and **Parcelforce**, streamlining your shipping and distribution processes.

GENERATE SHIPPING LABELS

PDF shipping labels can be automatically created at the point of order, ready to print and attach to parcels, removing the need to manually create labels individually with customer details.

CREATE AND STORE TRACKING NUMBERS

Keep track of despatched items by retrieving courier tracking numbers automatically and recording them within Sage 200.

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↔ SEAMLESS COLLECTION

Courier link is fully integrated with Sage 200 and your courier, ensuring the entire process from order to shipment is simple and efficient.

⚖️ AUTOMATIC WEIGHT CONVERSION

The system can be configured to automatically convert parcel weights to suit different courier requirements.

⚙️ CONFIGURE DELIVERY SERVICES BY COURIER

Additional menus are provided allowing users to configure individual courier settings and services, ensuring customers are charged accordingly.

✍️ AMEND PARCELS AND DIMENSIONS

Users have the functionality to view parcel details after orders have been raised, amending recorded parcels and their dimensions as required.

👤 CUSTOMISABLE USER PERMISSIONS

Control access permissions per user, allowing only authorised staff to amend recorded parcels and modify dimensions.

🔍 ENHANCED VISIBILITY OF SHIPMENTS

When viewing despatches on a sales order, users are given enhanced options to view or amend the parcels linked to the despatch. This also gives users additional information including delivery service and tracking number.



INTEGRATE WITH POPULAR COURIERS INCLUDING

